

# Quality Policy

GIRBAU is a community that provides straightforward and reliable solutions that bring profitability and innovation for its clients' laundries, based on its own industrial product and in a global market, creating maximum value for the clients, fostering its employees' personal growth, contributing positively in the territory in which it operates, and providing a balanced return for shareholders.

GIRBAU aims to maintain its positioning in the market, which has always been linked to a culture of product, quality service, and a range on offer that aspires to excellence.

GIRBAU puts the client at the head of its value chain at all times. Customer focus is the centrepiece of its agenda.

In order to maintain a strong leadership in the business of providing laundry solutions, GIRBAU has a sustainable project, a capacity for adaptation, and an international network adapted to each market in order to ensure that it remains close to its clients.

For GIRBAU, the human team and their common values are essential for its development.

In carrying out all these activities, GIRBAU is mindful at all times of its obligation to fulfil all the applicable technical regulations and legal requirements.

This policy serves as a framework for developing the goals of quality.

Pere Girbau, CEO

